Online Booking Tutorial

1. Please read the information on our websites homepage before booking any activities as this will include vital information about what to expect, then head over to the book activities section of our website or go straight there using the link below:

   https://www.newforestfitness.co.uk/book-activities/

2. If you have created an account before then log in using your email and password, if you have used our facilities before and think you might be on our system but do not know your password, then press the 'Forgotten Password' button and follow the instructions to reset this. If you do not have an account at all the please continue to follow the steps below, you will get the option to create an account when making your booking.

3. Once you have logged in press continue under 'Welcome' after reading any messages that are there. You will now be able to select between the different activities/areas available to book and choose the day and time you want. This will provide you with more information about the activity.

4. Check you are happy with what you are booking, bearing in mind most activities will have changed in some way as a result of COVID-19 and the measures we have had to introduce. If you want to proceed with the booking the press 'Book Now'

5. You will now have an order summary page, you can now either go back and add further bookings to your basket using the process above or continue to checkout. If there is an amount to be paid then please follow the instructions through Stripe to complete payment, otherwise your booking will now be confirmed.

6. If you have any issues, then please message us on Facebook or call the centre once we reopen on the 27 July 2020. When setting up an account for the first time on our system, if the details you use don't match exactly to what we already have then it might not register that you have a membership, please don't worry if this happens as if you contact us we can quite easily sort this out and you shouldn't have any problems going forward.